



PRACTICE AND RESEARCH FOR SOCIAL SERVICE EXCELLENCE CONFERENCE

EXPERIENCE IN ENGAGING PRACTITIONERS IN PRACTICE RESEARCH

引入工作人員參與實務研究的經驗

**Society of Boys'Centres
Deputy General Secretary
Tony Leung Chun Ping**

THE SOCIETY OF BOYS' CENTRES

- Residential Services for Boys' with Emotional and Behavioural Difficulties
- Schools for Social Development: provide Special Education
- Projects provide services to students, parents, fellow professionals and teachers



RESEARCHES

- Evaluation Research on Personal and Social Development Curriculum
- Students' Needs Study: Students with dyslexia
- Evaluation Research on Teaching Package on Chinese Language for Dyslexic Students at Lower Primary Classes
- Evaluation Research on Teaching Package on Chinese Language for Dyslexic Students at Junior Secondary Classes
- Effectiveness of Case Management in SBC Residential Service Units



PRACTICE RESEARCH

- To generate knowledge for practice
 - To search knowledge in practice
 - To develop knowledge through practice
-
- Frayling, C (1993) suggested to “Research for Practice; Research through Practice and Research into Practice”



STUDY ON THE EFFECTIVENESS OF CASE MANAGEMENT IN OUR RESIDENTIAL UNITS

Aims:

- to investigate the characteristics of case management adopted by our services units.
 - objectives include:
 - 1) to examine the key characteristics of case management adopted by our case workers;
 - 2) to explore whether or not there are unique features of case management adopted by our case workers; and
 - 3) to consolidate good practices of case management that strengthen core elements of our services.
- To find out practical and policy implications
 - on key features of case management in our residential setting;
 - effective features in helping our boys to return to main stream setting; and
 - Needs on training or strengthening measures for our case workers.



STUDY ON THE EFFECTIVENESS OF CASE MANAGEMENT IN OUR RESIDENTIAL UNITS

Methodology:

- Qualitative approach
 - Focus Group
 - Case File Study
 - Interview



STUDY ON THE EFFECTIVENESS OF CASE MANAGEMENT IN OUR RESIDENTIAL UNITS

Parties involved:

- RD staff representative committee
- Study working group
- Unit Heads
- Research officer
- Research team
- Case workers



STUDY ON THE EFFECTIVENESS OF CASE MANAGEMENT IN OUR RESIDENTIAL UNITS

Engaging Process

- Draft of Study proposal
- Briefing at staff meeting of service units
- Call for staff representative from service units to organize the Working Group
- Working group meeting to refine the study proposal
- Discussed and endorsed at the RD staff rep. committee meeting
- Data collection (I)
 - Focus group in service units
- Working group meeting to consolidate the framework on case file study
- Data collection (II)
 - Data mining from case file study
 - Interview case workers
 - Focus group with unit heads
- Working group meeting to study the findings and to develop the recommendations
- Report to service units
- Report to RD staff representative committee



BASIC PRINCIPLES

- Confidentiality
- Autonomy
- Recognition to participants
- Find out the workers' need and meeting their needs
- Address the practice issues of critical importance to stakeholders
- Keep regular communication
 - Communication of latest findings
 - Continuous findings and summaries informing practice



BARRIERS

- Could we?
 - Knowledge base in research
 - Time
 - Financial support
 - Justify by ourselves
- Should we?
 - Knowledge transferable?
 - Knowledge transformable?
 - Share specific positive as well as negative outcomes
- Dare we?
 - Facing errors
 - Facing challenges
 - Facing uncertainties



RESEARCH THROUGH PRACTICE

- Establish research mind
- Develop competency on research
- Develop a build-in system for data collection
- Reserve manpower to take care the research
- Engage colleagues to keep a reflective mind on service
- Knowledge management base owned and helped created by and for practitioners



Thanks!

